

TAJ SANDHU

20 years of experience with residential building and development. 13 years of extensive technical, sales and underwriting home warranty experience. Customer oriented with an in-depth understanding of the marketplace and a practical knowledge of the elements necessary to start and build an effective home warranty organization.

EDUCATION

British Columbia Institute of Technology (BCIT)	
Building Envelope Certification	2002
Building Inspector Certification	2001
Building Smart Seminar (by Homeowner Protection Office)	
Completed trainings:	
Transitioning to New BC Building Step Code	2013
2012 Code Changes – Safety, Efficiency and Sustainability	2012
Design and details for new seismic and envelope requirements	2011
Changes to BC building code and emerging green technology	2010
Airtightness in residential construction	2009
Insulating concrete form walls in residential construction	2008
Cladding and moisture protection	2007
Moisture control: foundations, crawlspace and basement walls	2005
Attics, roofs, balconies and decks	2005
The Leadership Challenge Workshop	
Completion Certificate	2010

EXPERIENCE

- Built and managed 200+ residential custom and spec homes(units) (1997-present)
- Started as a building inspector and sales assist in (Residential Home Warranty LTD 2001-2003)
- Managed technical division of 20 people across BC and Alberta (National Home Warranty/Aviva 2003-2007)
- Developed comprehensive technical and risk management department across 4 Western Canadian provinces (Pacific/Progressive Home Warranty 2007-2012)
- Vice President of Builder Relations; closely working with risk management (Pacific/Progressive Home Warranty 2012-2013)
- Served on Builders Research committee in conjunction with engineers and architects; assisted in designing moisture control and cladding system for BC (BCIT 2010-2013)
- President of South Asian Home Builders Association; provided education and liaison with municipal and provincial affairs (2013-2016)
- Currently delivering bilingual education to home builders for their continuous professional development required by the government of BC (Constructive Home Solutions 2016-present)

Risk Management Program Development:

- Extensively developed and managed risk management/inspections program to reduce risk for underwriters and increase profit for the company by in-house training internal staff with latest technology and providing tools that facilitate efficiency and ultimately success
- Attended meetings, seminars and conventions to establish contacts and share dialogues with other municipal inspectors
- Provided leadership skills through attendance at seminars and provided hands-on training
- Inspection program consists of a minimum of 4 inspections during construction prior to policy commencement (foundation, framing, building envelope and final prior to occupancy)
- Developed a walk-through list to be completed with homeowner and home builder prior to occupancy to prevent any future claims on unfinished items
- If/when a claim arises, open communication with the builder and homeowner ensured a seamless repair process
- Created and implemented a sign-off list to be signed for the builder by homeowner to ensure all repairs were completed prior to closing claim